



MEMO

TO: Current ITEC Member Campuses

FROM: Lisa Raposo, Interim Director

Date: March 23, 2021

RE: SUNY CPD Technical Training Program

The recent change to the ITEC Bylaws and its resulting **cancellation of the ITEC Training Program** brings an opportunity for the SUNY Center for Professional Development to extend to campuses a **CPD Technical Training Program**, which broadens its scope beyond ITEC supported services and creates a catalog of Technical Training Opportunities to meet campuses where they are today.

With a greater emphasis placed on **servicing remote students and faculty** and a focus on creating **secure virtual and online environments** to provide even the most fundamental functions of our campuses, technical training is even more **essential** than ever. SUNY CPD affirms its commitment to providing the most **cost-effective and innovative** technical training opportunities. The recent pandemic has led us to adapt our in-person training delivery and enabled instructor-led, live-online workshops and events. Participants have recently studied:

- Administering System Center Configuration Manager
- SUNY Business Intelligence
- MS Azure
- Information Security through the INFOSEC Skills
- Managing Campus Networks with Aruba AirWave
- Microsoft 365 Identity and Services
- JAMF Cloud and MAC OS Provisioning
- GIAC – Security Essentials
- Project Management Fundamentals (Advanced in Development)

Proposed Program

Input for the development of Technical Programs will come through engagement with Technical Communities of Practice throughout SUNY and the formation of a Technical Advisory Committee. The committee will inform the Program on the most pressing trends in Higher Education IT and the needs of our SUNY campuses.

Benefits / Why Join:

- Commitment to Professional Development at the beginning of the fiscal year, which allows for planning for the year to be completed e up front
- Aggregate training for better pricing

- Collaboration amongst participating campuses
- Not having to procure the training at each individual campus
- Opportunities for nurturing professional development by having multiple sessions / parts for the training
- Opportunities for sharing best practices in technical implementations, technical services, policy development, etc.

Program Design and Delivery:

- Includes **vendor partnerships**, workshops/courses, webinars, and conferences. Delivered at the SUNY CPD location and **at regional sites**.
- Delivered online in both **asynchronous and synchronous formats**. CPD has recently enabled live remote sessions for participants.
- The CPD employs **community building as a strategy** for professional development and values the informal learning that takes place at **conferences** through the sharing of **best practices and networking with colleagues**. The CPD Technical Program will maintain the ability for member campuses to use Technical Points to participate in events such as STC, Wizard, and in addition, the SICAS Summit. CPD will also create new conferences or day-long forums based upon campus priorities.

Membership:

As was the ITEC Program, the new CPD Technical Program has a **\$5000** yearly membership fee, **however** because the price of sending even one person to training can be costly, the SUNY CPD will be **returning 60% of the membership fee back into a campus account to be used to pay** registration fees associated with training, conferences, and professional development. This is 10% more than was returned through the ITEC Training Program. Campuses can draw from their Technical Points account to spend on programs throughout the year.

We ask that you inform the SUNY CPD of your intent to continue membership through the New CPD Technical Program **by May 1st**, in order for us to plan for **2021/2022** programming and budget cycle. Please contact us directly with your intent to renew and/or any questions via email at cpdinfo@suny.edu - or just complete the online form found bit.ly/2QBo0O3 which indicates your intent to join the CPD Technical Program.